

## 6. Adaptation

Change.

### Sidebar: Content from the BPM discussion database

- 2004/08/27 The evolution of Employee Assistance Programs {Gary Metcalf, 2004/08/23}
- 2004/05/17 Copenhagen Consensus {Lomborg (2004)}

### Flexibility

Responsiveness

### Chaos

Edge of chaos

### Dynamic stability

ability to change.

### << Examples to be incorporated >>

1. Spin-offs - Xerox PARC / Stanford
2. Bureaucracy (e.g. mass customization as an alternative to static processes)

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### << Concepts to be incorporated >>

1. Inquiring systems (which direction?)
2. Sustainability

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